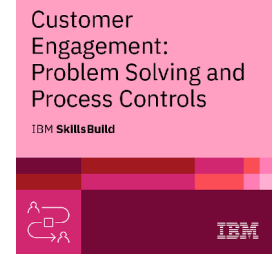


In recognition of the commitment to achieve professional excellence



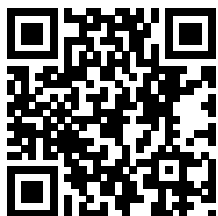
# Jody Ossino

Has successfully satisfied the requirements for:

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SkillsBuild - Customer Engagement: Problem Solving and Process Controls

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